Rural Water District #6 Mayes County 9165 N. 440 Big Cabin OK 74332-8133 (918) 785-2950

Dear Customer:

AS OF JANUARY 1, 2013, RURAL WATER DISTRICT #6, MAYES COUNTY WILL NO LONGER SEND OUT CUT OFF NOTICES, WHEN BILLS ARE DELINQUENT. IF ACCOUNT GETS DELINQUENT, METER WILL BE PULLED WITHOUT NOTICE.

Water bills are sent out every month and are due by the <u>10th</u>. There will be a penalty (10%) added if bill is not paid by the <u>15th</u> of each month (this means bill must be posted on or before the 15th, <u>not mailed on the 15th</u>). We have no control if you do not receive your bill for what ever reason.

If your meter is pulled due to delinquent bills, the charge to reset meter will be \$75.00 for the first time, then \$150.00 for the 2nd and any subsequent resets. This is within a period of 12 months January 1st to December 31st. Total amount due for all charges will have to be paid in full before meter will be reset.

If meter is pulled, resets will done between 8:00 am and 4:00 pm <u>ONLY</u>. Meters will not be reset after 4:00 pm or on Saturday or Sunday.

When sending in bill, to insure proper credit to your account, we need the **correct** portion of the card with payment that reads "**return this portion with payment"**.

Correct address' and phone #'s are appreciated.

Office hours - Monday thru Friday 8:00 am to 12:00 pm 1:00 pm to 5:00 pm

Office **closed** for lunch 12:00 pm to 1:00 pm.

Office closed Saturdays, Sundays and most holidays.

Sincerely,

Rural Water District #6, Mayes County Management