Rural Water District #6 Mayes County 9165 N. 440 Big Cabin OK 74332

Dear Customer,

In the past Rural Water District #6, Mayes County, has absorbed the cost of repairs for damages done at meter.

As prices continue to raise, Rural Water District #6, Mayes County will not absorb the cost for damages any longer.

Effective <u>September 1, 2023</u>, the Board of Directors voted and passed a policy for damages at the meter.

Customers will be charged for any damages done at meter, including meter, meter can, lid, sensor, etc. Charges will be the price of part at the time, plus labor charges. Cost for damages will be placed on your account and you will be billed.

In the past, calls have included trash truck ran over, propane truck ran over etc. You as the homeowner will need to protect area where meter is sitting. You will be charged regardless how meter parts were damaged.

This policy to charge customers for damages will prevent a rate increase to all customers.

Sincerely,

Board of Directors Rural Water Directors #6 Mayes County